

PRIVACY STATEMENT AND POLICY

1. Commitment to Privacy

SEQ Tractors is committed to protecting your privacy and complying with the Privacy Act 1988 (Cth) and the Australian Privacy Principles (APPs). This policy explains how we collect, use, disclose, and safeguard your personal information.

2. Information We Collect

We may collect personal information such as: Name, address, email, phone number; Payment details; Information related to purchases, service bookings, and inquiries. We collect this information through our website (including forms and cookies), phone, email, and in-person interactions, and third-party service providers (e.g., payment processors).

3. How We Use Your Information

We use your personal information to: Provide goods and services; Process payments and manage accounts; Respond to inquiries and provide support; Send updates, promotions, and service reminders (you may opt out anytime).

4. Disclosure of Information

We may share your information with service providers assisting in operations (e.g., IT, payment processing) and regulatory authorities if required by law. We do not sell or rent your personal information.

5. Data Security

We take reasonable steps to protect your personal information from misuse, interference, loss, and unauthorized access. However, no method of transmission over the internet is completely secure.

6. Access and Correction

You may request access to or correction of your personal information by contacting us at: Email: [Insert Email], Phone: +61 7 5463 5957.

7. Cookies and Analytics

Our website may use cookies and analytics tools to improve user experience and monitor performance. You can disable cookies in your browser settings.

8. Overseas Disclosure

We do not routinely disclose personal information overseas. If required, we will ensure compliance with APPs.

9. Complaints

If you have concerns about how we handle your personal information, please contact us. If unresolved, you may lodge a complaint with the Office of the Australian Information Commissioner (OAIC) at www.oaic.gov.au.

10. Updates

This policy may be updated periodically with the latest version.

End of Privacy Policy